

Georgianna Tolliver Case Study

[Baltimore Banner article Feb 2025](#)

Ms. Georgianna Tolliver was the manager working at a High's gas station in Northeast Baltimore when she was issued a criminal citation in 2023. Upon being assigned to manage the location, she quickly noticed the business licenses displayed were expired. She reported the issue to her District Manager (DM), who assured her repeatedly this was being handled. The DM worked for Carroll Independent Fuel Co. and would likely have been managing 7-15 stores.

Ms. Tolliver continued managing the location under direction from her superiors, despite her growing concerns and feeling that the situation was being mishandled. State officials visited the business several times, always met with the statement that the license was forthcoming. Eventually, the state returned, still found the licenses lacking, and issued a citation in her name, for lack of an on-site agent of the business. She had her DM on the phone at the time it was issued.

The business was closed shortly afterward, and Ms. Tolliver was without employment. The summoning asked that she pay a \$700 fine. She appeared in court, only for the court to deem the matter a non-process, and the citation was dismissed.

Overall, she expressed deep frustration and emotional distress over being held responsible for corporate negligence, emphasizing the unfairness of punishing frontline workers trying to do the right thing. From her perspective, she felt it was a lack of accountability for those in real control of the business. This is still on her record, and has not been expunged.

"I just kept thinking, what if something would have come up, and I wasn't able to make it to court. They would have arrested me. I really, mentally went through a lot during that time. People are really trying to live right and do right. I feel I was treated unfairly, and the business owners, they get away with too much. I'm just grateful that somebody is listening."