

# Business License Process & The Clerk's Role



Clerk of the Circuit Court for Baltimore City, Xavier A. Conaway



# Agenda

- Clerk's Office Process
- Key Stakeholders
- Types of Business Licenses
- Common Compliance Holds/Customer Concerns
- Clerk's Office Value in Compliance

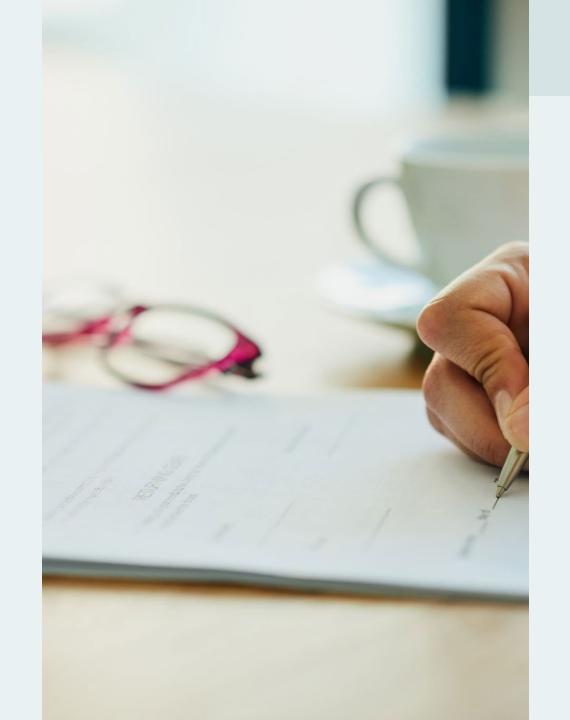
#### Clerk's Office Business License Process

#### New or Transfer

- 1. Clerk's Office licensing clerk will ask for the required documents for the specified license
- 2. Customer will complete the intake form, inventory form (if needed), and attach all documents for review
- 3. Licensing clerk inputs information into the computer system, then prints the application for a signature from the customer
- 4. Licensing clerk will print the application for the signature of the customer
- 5. Licensing clerk will print the business license and include stickers and tags (if needed)
- 6. Cashier will ring up the business license, then give the customer a receipt and the business license

#### Renewal

- 1. Customer will provide the licensing clerk with a signed copy of the application with payment
- 2. Licensing clerk will process the application and print the license
- 3. Cashier will ring up and provide the customer with a receipt and the business license, including vending stickers and tags (if needed)





<sup>\*</sup>Now accepts credit/debit payments for all licenses

#### Business Renewal Season

- Begins April 1<sup>st</sup> each year
  - Key stakeholders will provide the Clerk's Office with a financial report of businesses that have paid or not paid appropriate fees by February
  - Renewal license applications will begin to be printed and mailed on April 1<sup>st</sup>
  - Customers can start purchasing renewal licenses in person, online, or by mail. Must be done by May 31<sup>st</sup> to avoid late fee penalties

<sup>\*</sup>New Business Licenses or Transfers can be done at any time



# Key Stakeholders

- Baltimore City's Department of Finance State Department of Assessments and Taxation (SDAT) Comptroller of Maryland Clerk of the Circuit Court





# Types of Business Licenses

#### Restaurant

- Articles of Organization
- Food Permit
- Use and Occupancy
- EIN (Employer Identification Number)
- Workers' Compensation Policy
- Sales Tax Permit
- Lease
- Trader's License (if selling liquor)

#### Flea Market

- Articles of Organization
- Sales Tax Permit
- EIN (Employer Identification Number)/Social Security Number
- Flea Market Receipt or Contract



# Types of Business Licenses

#### Online Business

- Articles of Organization
- Use and Occupancy
- EIN (Employer Identification Number)/Social Security Number
- Sales Tax Permit
- Lease

#### <u>Peddler</u>

- Articles of Organization
- Sales Tax Permit
- EIN (Employer Identification Number)/Social Security Number
- Approval letter from Baltimore City or Contract with Private Owner
- Food Permit (if selling food)



# Types of Business Licenses

#### Car Dealership

- Articles of Organization
- Use and Occupancy
- EIN (Employer Identification Number)/Social Security Number
- Sales Tax Permit
- Lease

#### Junk or Scrap Metal

- Articles of Organization
- Sales Tax Permit
- EIN (Employer Identification Number)/Social Security Number
- Use and Occupancy



# Common Holds/Customer Concerns

- Treasurer Comment Contact the Baltimore City Department of Finance for a clearance letter (ex., personal property taxes)
- SDAT Comment Present a letter of Good Standing with business license application (ex., Issue with Annual Report)
- Comptroller Comment Contact the Comptroller of Maryland Office to clear all matters before a business license can be issued

- "I didn't know I had to clear my taxes first"
- "Why can't you just issue my license now?"
- "I already paid, why is there still a hold?"
- "I can't get through to the other agency."



# Clerk's Office Value in Compliance

- Ensuring only compliant businesses get licensed
- Guides applicants to the correct agencies and requirements
- Maintain accurate license records and payment histories
- Advocates for a streamlined process between agencies to increase transparency and efficiency of the business license issuance



# Questions?

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# Thank You!

